



EXTERNAL

NOTICE Standard Warranty Terms and Conditions

Ref: N-SWTC2025

01 March 2025

Re: Equipment Warranty

Dear Client,

A one (1) year warranty is applicable to each Rokiwaste unit, which includes but is not limited to the following:

Electrical Parts	Hydraulic Parts	Mechanical Parts	Structural Parts
Electric motor	Pump	Gearbox Units	Carcass
Sensors	Solenoid valve	Chains	Swing Doors
Wiring harness	Hoses		Blades
Control panel items	Radiator		
	Gauges		

The warranty shall be void if:

- Any personnel other than Rokiwaste trained technicians provide maintenance support to the equipment, within the warranty period.
- Damages occur.
- Neglect occurs.
- Misuse occurs.
- Equipment checklists are not completed and submitted monthly to Rokiwaste.
- Operator incompetence is established, after responding to a call out.
- Foreign objects are being conveyed, baled or shredded, other than what the unit was intended for, e.g. steel.
- Exposure of the equipment to elements.

In the event that a machine warranty becomes void, all repair costs shall be passed to the client.

Service costs are for the clients account and intervals are at their discretion.
Our recommendation is 6 monthly or at 960 hour intervals.

Regards,
Peter Ezra


Managing Director